

City of Manzanita Citizen Survey

This survey is being sent out to all water customers of Manzanita. Please respond to each of the questions below. The results of this survey will help the City Council determine goals and objectives for the upcoming year. Please return your completed survey to City Hall in person or by mail by May 15, 2006. Thank you for helping to keep Manzanita the best place to live!

Please use a number from 1 to 4 to rate each item below. (4 represents the best, 1 the worst.)

- ____ 1. How do you rate Manzanita as a place to live?
- ____ 2. How do you rate Manzanita as a place to retire?
- ____ 3. How do rate Manzanita as a place to rear children?
- ____ 4. How do you rate the overall quality of your neighborhood?
5. Please circle the value you believe you receive for the taxes you pay for City services. (Approximately 4 % of your total property tax bill goes to City government.)
- High Value Some Value Little Value No Value*
6. How do you rate the City's efforts *to provide information* to the citizens of Manzanita on important issues?
- High Effort Medium Effort Little Effort No Effort*
7. How do you rate the City's efforts *to gather input* from citizens on important issues?
- High Effort Medium Effort Little Effort No Effort*
8. How well-informed do you believe you are on major issues in Manzanita?
- Very well-informed Somewhat informed Somewhat uninformed Very uninformed*
9. Where are you most likely to seek information on City issues? (Pick your top 3)
- | | |
|---|--------------------------|
| ____ City Council member | ____ North Coast Citizen |
| ____ City Manager | ____ Headlight Herald |
| ____ Word of mouth (better known as gossip) | ____ City newsletter |
| ____ Other (Please specify) _____ | |
10. Which local newspaper (not the **Oregonian**) do you read?
- ____ **North Coast Citizen** ____ **Headlight Herald** ____ **Astorian**
11. I attended a City Council, Committee or Commission meeting ____ times in the last year.

12. Should the City pursue city-wide wireless broadband internet access?

YES NO DON'T KNOW

13. How sensitive are Manzanita Police Officers to the problems of your neighborhood?

Very sensitive Mostly sensitive Mostly insensitive Very insensitive

14. How safe is Manzanita compared to neighboring communities?

Very safe Safe About the same Unsafe Very Unsafe

15. Please review the list of goals below set by the City Council for 2006. Aside from providing high quality city services and ensuring public safety, which of the following goals do you believe **most** important, **second** most important, and **third** most important for Manzanita at the present time.

- A. Approve an intergovernmental agreement with the appropriate agencies to implement a regional approach to providing fire protection services to the Manzanita area.
- B. Recommend to ODOT a design for Highway 101 improvements between Manzanita Avenue and Neahkahnie Creek, including the intersections of Laneda and Manzanita Avenues, that represents the best balance of the safety, mobility, and access needs of the community.
- C. Develop a phased plan with Tillamook County for improvement and City takeover of all county roads within the City limits and approve an intergovernmental agreement to implement the first year of the plan.
- D. Complete street paving projects on First Street and North Avenue originally scheduled for the summer of 2005 and continue program of street paving in the 2006-07 Budget.
- E. Identify additional right-of-way needed for improving Laneda Avenue between Division Street and Highway 101 and develop cost estimates for acquisition.
- F. Conduct one or more town hall meetings in the Spring of 2006 and develop a list of community issues and concerns.
- G. Complete and activate a City website on the Internet that contains at least basic City information.
- H. Review and approve an ordinance adding specific design review criteria to the Zoning Ordinance for commercial buildings in the commercial zones.
- I. Examine the concept of additional funding, such as a street utility fee, to provide revenue for road improvements and implement, if appropriate.
- J. Recruit the core leadership for a volunteer group to prepare and facilitate neighborhood emergency preparedness plans.

____ **Most important goal** ____ **Second most important** ____ **Third most important**

Is there a very important goal that is not on the list? Please state that goal below:

16. **Importance and satisfaction ratings:** The following section lists specific services provided by the City. Please rate how *important* you believe each of these services is for Manzanita, and then rate how *satisfied* you are with that service. An N rating means you have no opinion for that item. Please circle an answer for both *importance* and *satisfaction*.

Community Development Services	Importance					Satisfaction						
	<i>Low</i>			<i>High</i>	N	<i>Low</i>			<i>High</i>	N		
Managing development to ensure community balance	1	2	3	4	5	N	1	2	3	4	5	N
Enforcing existing building codes	1	2	3	4	5	N	1	2	3	4	5	N
Enforcing existing land use regulations (zoning)	1	2	3	4	5	N	1	2	3	4	5	N
Designing streets for good traffic circulation	1	2	3	4	5	N	1	2	3	4	5	N
Revitalizing downtown	1	2	3	4	5	N	1	2	3	4	5	N
Attracting affordable housing	1	2	3	4	5	N	1	2	3	4	5	N
Promoting senior citizen housing	1	2	3	4	5	N	1	2	3	4	5	N
Preserving Manzanita’s small town feel	1	2	3	4	5	N	1	2	3	4	5	N
Preserving open space and nature areas	1	2	3	4	5	N	1	2	3	4	5	N
Police Services												
Responding to citizen calls	1	2	3	4	5	N	1	2	3	4	5	N
Enforcing traffic and parking laws	1	2	3	4	5	N	1	2	3	4	5	N
Solving crimes	1	2	3	4	5	N	1	2	3	4	5	N
Policing community through patrols	1	2	3	4	5	N	1	2	3	4	5	N
Preventing sale of alcohol and tobacco to minors	1	2	3	4	5	N	1	2	3	4	5	N
Enforcing laws regarding juvenile delinquency	1	2	3	4	5	N	1	2	3	4	5	N
Fire Services												
Preventing fires through safety inspections	1	2	3	4	5	N	1	2	3	4	5	N
Preventing fires through citizen education	1	2	3	4	5	N	1	2	3	4	5	N
Responding to fires	1	2	3	4	5	N	1	2	3	4	5	N
Providing water rescue services	1	2	3	4	5	N	1	2	3	4	5	N
Disaster preparedness	1	2	3	4	5	N	1	2	3	4	5	N
Public Works Services												
Maintaining existing street, sidewalks and curbs	1	2	3	4	5	N	1	2	3	4	5	N
Improving streets and intersections	1	2	3	4	5	N	1	2	3	4	5	N
Making improvements for pedestrians and bicycles	1	2	3	4	5	N	1	2	3	4	5	N
Providing clean, high quality, drinking water	1	2	3	4	5	N	1	2	3	4	5	N
Managing storm water to prevent flooding	1	2	3	4	5	N	1	2	3	4	5	N
Maintaining park facilities	1	2	3	4	5	N	1	2	3	4	5	N

General Services

	Importance					Satisfaction				
	<i>Low</i>				<i>High</i>	<i>Low</i>				<i>High</i>
Providing information on City services and major issues	1	2	3	4	5 N	1	2	3	4	5 N
Promoting and supporting community events	1	2	3	4	5 N	1	2	3	4	5 N
Regulating short term rentals	1	2	3	4	5 N	1	2	3	4	5 N
Provide Municipal Court	1	2	3	4	5 N	1	2	3	4	5 N

Demographics (optional)

17. Do you rent or own your Manzanita residence? Rent Own
18. Are you a full-time or part-time resident? Part Full
19. Do you own a business in Manzanita? Yes No
20. Are you employed in Manzanita? Yes No
21. Are you retired? Yes No
22. What is your highest level of education?
- | | |
|---|--|
| <input type="checkbox"/> grade school or less | <input type="checkbox"/> technical/trade school graduate |
| <input type="checkbox"/> some high school | <input type="checkbox"/> college graduate |
| <input type="checkbox"/> high school graduate | <input type="checkbox"/> post-graduate education |
| <input type="checkbox"/> some college or technical training | <input type="checkbox"/> post-graduate/professional degree |
23. What is your age?
- | | | |
|--------------------------------------|-----------------------------------|----------------------------------|
| <input type="checkbox"/> 18 or under | <input type="checkbox"/> 41 to 55 | <input type="checkbox"/> over 65 |
| <input type="checkbox"/> 19 to 40 | <input type="checkbox"/> 56 to 65 | |

Thank you for completing the City of Manzanita Citizen Survey.
Please return to City Hall by May 15, 2006

Affix Stamp Here

City of Manzanita
543 Laneda Avenue
P.O. Box 129
Manzanita, OR 97130